

Terms and conditions

CANCELLATIONS

Cancellations must be sent in writing to West Park and are only valid if confirmed in writing by West Park. Fees for cancellation apply as follows:

Individuals/Groups (1-6 people) Cancellation notice is given less than 24 hours prior to arrival or no-show: 100% of first night. No-shows will be charged to the Company or Credit Card guaranteeing the reservation. If the guest cannot arrive at the guesthouse (ie: due to force majeure, flight cancellation), the client is still liable to inform the guesthouse by email or telephone before checking in order to avoid a no-show charge. Groups (7 or more) Cancellation notice is given 30 days or less prior to arrival: 50% of the entire booking; Cancellation notice is given 7 days or less prior to arrival: 100% of the entire booking.

PRICING

Retail rates at West Park are dynamic and subject to fluctuate. All non-ISK rates will use the rate of exchange on the date of confirmation. Any other arrangement regarding currency exchange rates must be agreed in advance with the guesthouse in writing. Once agreed in writing, prices are binding for both parties and exchange rates were frozen where applicable.

All prices at West Park include 11% VAT and the government imposed Lodging/Environmental Tax of 300 ISK. West Park reserves the right to make reasonable alterations in prices due to increased costs by suppliers, increased taxes or other circumstances beyond the guesthouse control. All alterations will be communicated in writing and existing bookings will not be expected.

Groups will be charged at least 30 days prior to their arrival unless other agreements have been previously discussed in writing.

Individuals and groups can request a non-refundable rate in exchange for a 10% discount on the listed travel agency prices if booked at least 7 days before expected arrival.

Prices are subject to increase in the case of more than 25% reduction for groups. All NET price offers are at the discretion of the guesthouse. Partners who resell accommodation are required to price rooms at Retail value unless packaged with other elements and nontransparent.

FINANCIAL RESPONSIBILITY DURING THE STAY

Individuals (1-6 people) Guests are required to present a valid ID and credit card upon check in. The credit card holder is responsible for all guesthouse related services rendered during the stay. The credit card holder is liable to pay individual outstanding bills with West Park. If

charges are not settled upon check out or there is damage found in the room (ie: smoking); West park will charge the credit card for the outstanding fee.

Groups (7 or more) The organizer is obligated to guarantee all incidentals should they wish to have a „group check in“. This guarantee covers any out of the ordinary damages caused by the guest during their stay. (ie: smoking charges). If this guarantee cannot be made, West Park will require each guest to provide credit card details before they can be given access to the rooms. The organizer shall inform each participant of any individual payments that are to be made directly. (ie: extra linens or breakfast if sold separately). It must also be communicated to all participants if it is necessary to check out at the guesthouse reception. The organizer is further liable, should there be an outstanding claim for damages or additional services ordered by the organizer (in writing) not previously described in the original agreement. **LIABILITY AND INSURANCE** West Park does not assume liability for the organizers', or for any third parties, valuables. The organizer is advised to make proper arrangements (insurance) to cover any valuables.

The organizer will be held liable for damages, made on purpose or accidentally, to guesthouse equipment and property. This includes charges for smoking anywhere in the hostel rooms and indoor public areas. West Park disclaims any liability for personal injury. **FORCE MAJEURE** West Park cannot be held liable for delays or cancellations that are caused by events beyond its reasonable control, including, but not limited to, acts of God, acts of civil or military authority, acts of terrorism, insurrections, peace or army action, civil commotion, demonstrations, eruptions etc.

Note. Terms and Conditions may vary between booking sites. The terms above apply to walk-ins and direct bookings.